

# NEXT LEVEL VACATION RENTALS

Luxury short term property  
management that values guest  
experience.



# Vacation Rental Home Care

**Next Level Vacation Rentals** provides a personalized property management approach. We collaborate with you to support your individual goals while maintaining and enhancing your vacation rental home to further increase the value. We'll give you the attention and personal service you'll come to appreciate.



# Locally Owned and Operated

As we partner with you to manage your home, we understand that your home is important and will treat it as such. Our program is designed to ensure that we are protecting your property and maximizing rates and occupancy. With an experienced and dedicated team of rental partners, your home will always be **Next Level** in comparison to competition.



# 5 Star Quality Home Management

We consistently care for your property eliminating the need for most repairs and service calls. Your property is our first priority, and we care for it as if it is our own. We have an established team of experienced professionals that will continually manage your home to the quality that all guests and homeowners desire.



# In - House Cleaning

We pride ourselves on delivering the most magical experience for all our guests. One of the most important pieces of hospitality is cleanliness. We take cleaning and sanitizing to the **Next Level** to ensure that every home is without a doubt spotless.

Our team will sweep, vacuum, dust, and/or mop areas before sanitizing, wash dishes and laundry at the highest heat setting possible, wipe down hard surfaces with soap and water and spray high-touch surfaces in each room with an approved disinfectant spray.

Rest assured that every clean is a spotless clean without exception. We ensure this process is followed every single time by a triple checked protocol.



# Correct Rate Management

Your home is unique! Coupled with the Coachella Valley market for vacation rentals year round and the special events in the area we make sure you receive top dollar for your vacation rental property. We monitor rates daily to ensure maximum occupancy and pricing.



# Inspections before and after !

We have a standard of quality that sets us apart from the rest. Our team will know your home inside and out and make sure that before, during and after each guest that inspections are complete.

Each time we visit your home, we are performing an in-depth property inspection and documenting each visit ensuring your home is being well cared for. We check everything from top to bottom and that's a promise that we stand by.



# **In house Maintenance Team**

Our team understands the importance of being able to care for your home and provide a reliable vacation home service. We have a maintenance team at the ready that is available 24/7 in the event your home may need a repair. We work with only the best to ensure that the job is done right the first time and in a expedited manner.





# City STR Compliance

Coachella valley cities have complex ordinances that specify the rules and regulations under which an owner can operate a vacation home. Our team works with each city to follow guidelines set forth by these policies. We are regularly attending city meetings and ensuring your voice is represented, protecting our neighborhoods and rights as owners and members of our communities.



# Premium Management Plan

- Onboarding Specialist to work with you to get your home guest ready
- Expert interior & exterior design
- Professional Vacation Rental Photography
- Optimization of search engines and social media marketing
- Calendar Syncing Technology
- Listing displayed on Airbnb, VRBO, and Next Level Vacation Rentals Website
- Assisting homeowners with city and county regulations and permits
- Maximize occupancy of each home to make significant profit
- Cleaning Fee is paid by guest directly to in house cleaning crew
- 24/7 Guest support / pre screening of guest
- Inspections prior to guest check out to ensure the home is secure and to report any guest damages.

# Premium Management Plan

- Next Level Vacation Rentals deducts the management commission fee on the gross rent upon payout
- Issues direct deposit payments upon guest departure and inspection
- Resolve any guest dispute, questions or concerns
- 24/7 customer service for homeowners
- In house realtor ( to buy new vacation rentals or sell your home for a premium as a business)
- Next Level Vacation Rentals as an emergency contact to take care of any disputes at or near property
- Optimizing email marketing to target returning guests
- Monthly consultations with homeowners and financial reports with our partners

# Premium Management Plan

- Supplies provided for each stay by Next Level Vacation Rentals
  - Trash bags
  - Soap
  - Sponge
  - Shampoo
  - Conditioner
  - Bath Soap
  - Paper towels
  - Toilet Paper
  - Bottled water
  - Cleaning Supplies
  - Laundry detergent and softener
  - Kleenex

# Premium Management Plan Cost

Our Premium Management Plan is **18%** of all revenue.

